

From: bubber industries pvt ltd [mailto:info@bubberindustries.com]
Sent: Thursday, October 31, 2013 6:59 PM
To: C.S.ShivaShankaraiah; 'sandeep'; 'Narayanan'
Subject: Polygon Turning Machine-Feedback

Kind Attention:-C.S.ShivaShankaraiah,

Dear Sir,

Refer to the telecom today as desired find enclosed herewith the feedback regarding your machine,

1. Overall a very satisfying experience. Excellent concept.
2. Our Production enhanced to 3-4 times in many items with excellent quality. Thanks to Trishul Machine Tool. Will have a great impact on our future sales.

Defects / Scope of Improvement.

- We are using Coolant in some items. The Bend just below the main spindle motor is too sharp, thus resulted in no flow of coolant to the spindle. We had to rectify the joint with additional elbows for the usage of coolant.
- Changing of wires to use External/internal Clamping is a tiring process. Request to kindly incorporate a two way switch as available in CNC turning Centre for using internal or external clamping modes.
- Feed Override switch is required as we have no option to decrease feed rate when the cutting is being done in Auto mode.
- Part Count is another area that has to be looked into. Please increase the Max reading from 9000 max to 1 lac as sometime the machine get stuck due to alarm in night shift as the operator is not that friendly with the system.
- Foot switch is weak need to replace the same with Bharat Cutler foot switches.
- Any Increase in coolant pressure results in to much leakage from the sheet metal just above lubrication pump assembly in installed.

Further I hope you will consider my suggestions/feedback so as to enhance Customer Satisfaction index for future machine.

I wish all the success to Trishul Team.

Thanks and Regards,

For Bubber Industries Pvt. Ltd,
Gulshan Babber
9815549370